

March 2024

This letter is for all town residents that are connected to the Town's sewer system or who will be in the future. This letter is intended to educate you, the home owner and anyone else living in your home, as to what **SHOULD NOT** be flushed down the toilets.

We have been experiencing an alarming number of clogged pumps at our sewer pump stations recently because of foreign material being flushed down the toilets or poured down drains. The pumps in these stations are designed to handle water, human waste and tissue paper only.

This is very costly to the town, sometimes in the thousands of dollars, taxpayers dollars!

Examples of what **should not** be flushed down toilets or poured down drains are as follows:

- Baby wipes, Toilet wipes, Towelettes, Disinfecting wipes, Paper Towels, and Cloth wipes of any kind. This includes those that are listed as "flushable" on the container.
- Cloth rags or towels
- Any paper products other than toilet paper or tissues
- Medications (Prescription or over the counter)
- Feminine hygiene products of any kind
- Beauty products, Q tips, or Dental Floss
- Plastics of any kind
- Grease of any kind, including cooking grease
- Garden supplies (such as pesticides and fertilizers)
- Paint, varnish or paint remover and solvents
- Motor oil, gasoline or any explosive material



In fact, any of the above listed items that should not go into the public sewer should not be flushed into a septic tank (for residents not tied into the public sewer system). Instead, all of the above-mentioned items should be thrown in the trash or disposed of properly. **Remember, only water, human waste and tissue paper should be flushed down toilets.** Clogged pumps lead to sewer backups which can back up into homes and are expensive to clean and repair. The costs are borne by you the tax payer.

Please share this information with all members of your household.

If you have any questions about this letter, please feel free to call the town at 709-484-3421.